

DATAROAD IT_
WE DO IT RIGHT

IT NETWORKS · BUSINESS WIRELESS · ONGOING MANAGEMENT

Your network, built never to stop.

DataRoad's track record installing IT and wireless networks — and the monthly follow-up that keeps them running like day one.

We do IT right.

DataRoad — IT Services and Consulting · dataroad.pt



PREMIUM MSP · SINCE 2015

Chosen by those who cannot stop.

Since 2015, DataRoad has designed, installed and managed IT and wireless networks for **hotels, clinics, multinationals, educational institutions and public bodies**. Headquartered in Alfragide, supporting the whole country — and international clients who trust us with their operations in Portugal.

11

years in business, installing and managing networks

232

business clients supported

5.0/5

in Google reviews
52 public reviews

Top 5%

SME in Portugal
scoring.pt certification

From cabling to Wi-Fi 7. **One point of accountability.**



Certified structured cabling

Design, installation, certification and labelling of every point. Full documentation is handed over with the project.



Enterprise Wi-Fi 6 and 7 wireless

Coverage planned room by room, centralised cloud management and guest networks isolated from operations.



Switching and network core

Layer 3 PoE switches, organised racks and redundant links, sized to grow.



Network security

Enterprise firewall and VLAN segmentation between production, teams, systems and guests.



Fibre optics and connectivity

Fibre links between buildings and racks, Starlink and redundant internet access.



CCTV video surveillance

IP cameras integrated into the same infrastructure, with continuous recording and controlled access.

We work with leading manufacturers such as **Ubiquiti UniFi** and **Cisco Meraki**.

Real projects. Real numbers.

56

Wi-Fi 7 access points

Serviços Sociais da Administração Pública — three buildings, in Évora, Aljubarrota and São Pedro do Sul, by public tender.

192

Structured network points

Clínica Mulher, Twin Towers (Sete Rios) — about 50 workstations, ready from day one.

30+55

Access points and CCTV cameras

Ouro Rossio Hotel — six floors with fully cloud-managed Wi-Fi and full video surveillance.

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Days of operational downtime

Magnelusa — new, certified and documented network, installed in phases without stopping the business.

In a hotel, Wi-Fi is part of the stay.

HOSPITALITY · LISBON

Ouro Rossio Hotel

Restauradores · 6 floors · full project

30

ACCESS POINTS

55

CCTV CAMERAS

365

DAYS OF SUPPORT

- Cloud-managed Wi-Fi on every floor, in rooms, restaurant and service areas
- Guest network **separate** from the operational network (PMS, POS and CCTV)
- Enterprise firewall and datacentre link
- **IT Unlimited Premium 365** contract — continuous monitoring and support

HOSPITALITY · LISBON

LX Arch Hotel

Rua Augusta, next to Rossio · from installation to management

Wi-Fi 7 Day 1

GUEST NETWORK

EVERYTHING RUNNING

- Structured network and cabling throughout the hotel
- Wi-Fi 7 Guest for guests, **isolated and secure**
- Enterprise firewall and CCTV video surveillance
- IT management and maintenance **permanently** by DataRoad

Clinical data demands **a network that measures up.**

HEALTHCARE · LISBON

Clínica Mulher

Twin Towers, Sete Rios · new site

192

NETWORK POINTS

~50

WORKSTATIONS

Wi-Fi 7

CLOUD MANAGEMENT

- Layer 3 PoE switches at the network core
- Dedicated clinical and administrative networks; **isolated** visitor network
- Enterprise firewall, server and NAS for centralised backups
- **IT Unlimited** support — remote and on-site

HEALTHCARE · SOUTH BANK

Clínica Lambert

Orthopaedics and Sports Medicine · new site in Corroios

1

ONE PARTNER FOR ALL

IT ∞

FULL SUPPORT

- Chose DataRoad again when opening the new site
- Reliable business network and wireless for clinical activity
- Continuous monitoring and appropriate security
- Full IT support with the **IT Unlimited** service

Public-tender rigour. Industrial reliability.

PUBLIC SECTOR

Serviços Sociais da Administração Pública

Évora · Aljubarrota · São Pedro do Sul

- Awarded by **public tender**
- Structured cabling and cable trays across three buildings
- **56 Wi-Fi 7 access points**
- IT Unlimited switching, security and monitoring

FOOD INDUSTRY

Panike

Bakery and pastry · continuous operation

- Cabling and equipment sized for an industrial environment
- Separate networks for production, logistics and offices
- Professional switching and wireless
- Documented network, ready to grow

INDUSTRY

Magnelusa

Production and offices · new network

- **Certified** structured cabling, with design and labelling of every point
- Switching configured and tested point by point
- Phased works: **zero days of downtime**

International standards, **team in Portugal.**

Multinationals arriving in Portugal trust us with the office network and IT operations — in Portuguese and in English.

USA · TEXAS

ReStream

Cascais office

- Layer 3 PoE switches
- Enterprise Wi-Fi 6
- Redundant firewall and Starlink
- Permanent monitoring

USA · CALIFORNIA

Reltio by SAP

Lisbon office

- Permanent IT Unlimited contract
- Apple, Dell and Cisco Meraki estate
- Enterprise network management
- Technical consulting

HIGHER EDUCATION

Forward College

Lisbon campus

- Campus network and Wi-Fi
- Networks for students, faculty and administration
- On-site and remote support

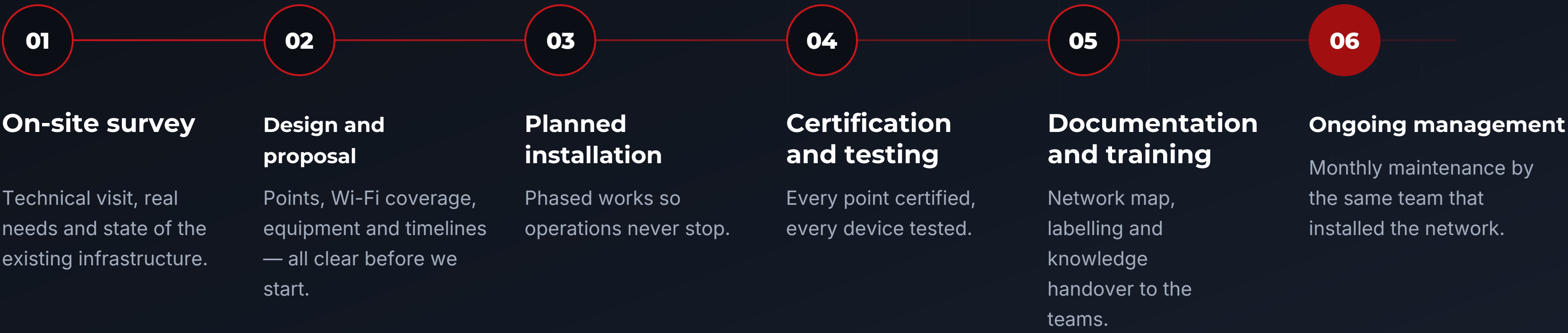
MORE CASES

And many others

Cases published at dataroad.pt

- Hospitality, healthcare and industry
- Public sector and education
- See all success stories

One method. From survey to ongoing management.



Whoever installs the network is who maintains it — and who knows it best.

AFTER THE INSTALLATION

A network is not install and forget.

On handover day the network is perfect. From then on it starts to change: more devices, more users, new threats, warranties expiring. Without follow-up, the degradation is silent — until the day it fails.

The cost of maintaining the network is always lower than the cost of having it down.



Outdated firmware

Known vulnerabilities stay open on the firewall, switches and access points.



Wi-Fi that loses quality

More devices and new interference: the coverage that worked no longer does.



Failures with no plan

Out-of-warranty equipment, no replacement and nobody who knows the configuration.



Unrecorded changes

Every rushed change moves the network away from the original design and makes it more fragile.

The network looked after, every month.

✓ Proactive monitoring

We monitor the network equipment and often act before the problem reaches users.

✓ Security updates

Firewall, switch and access point firmware updated in a planned way.

✓ Always-optimised Wi-Fi

Periodic review of channels, power and coverage as the space changes.

✓ Warranties and replacements

Management of equipment warranties and replacement in case of failure.

✓ Up-to-date documentation

Network map and configuration backups always up to date.

✓ A single point of contact

The same team that installed the network is responsible for it, end to end.

Three levels of support. **One fixed fee.**

IT UNLIMITED

Essential

For companies from 10 workstations.

✓ Remote and phone support

✓ Network and workstation monitoring

On-site visits quoted separately.

RECOMMENDED

IT UNLIMITED

Premium

For companies that want their IT fully delivered.

✓ Remote and phone support

✓ **Unlimited on-site support**

✓ Network and workstation monitoring

IT UNLIMITED

Premium 365

For operations that never close: hotels, clinics, industry.

✓ Everything in Premium

✓ Nights, weekends and holidays

✓ **24/7 support and monitoring**

Unsupported **vs.** with DataRoad.

	No maintenance	With DataRoad IT_
Problem detection	When someone complains	Proactive network monitoring
Security	Updates when someone remembers	Planned, recorded updates
Equipment failure	Find a technician, ask for a quote, wait	Diagnosis and replacement managed by us
Network knowledge	Scattered or lost	Documented, with the same team
Costs	Unpredictable, with every intervention	Fixed, predictable monthly fee

ALONGSIDE YOUR PROPOSAL

We install the network. And we stay with it.

Talk to us to add the right monthly maintenance plan to your installation.

EMAIL

sales@dataroad.pt

PHONE

+351 211 459 950*

*Call to a Portuguese landline

WEBSITE

dataroad.pt

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