

DATAROAD IT_
WE DO IT RIGHT

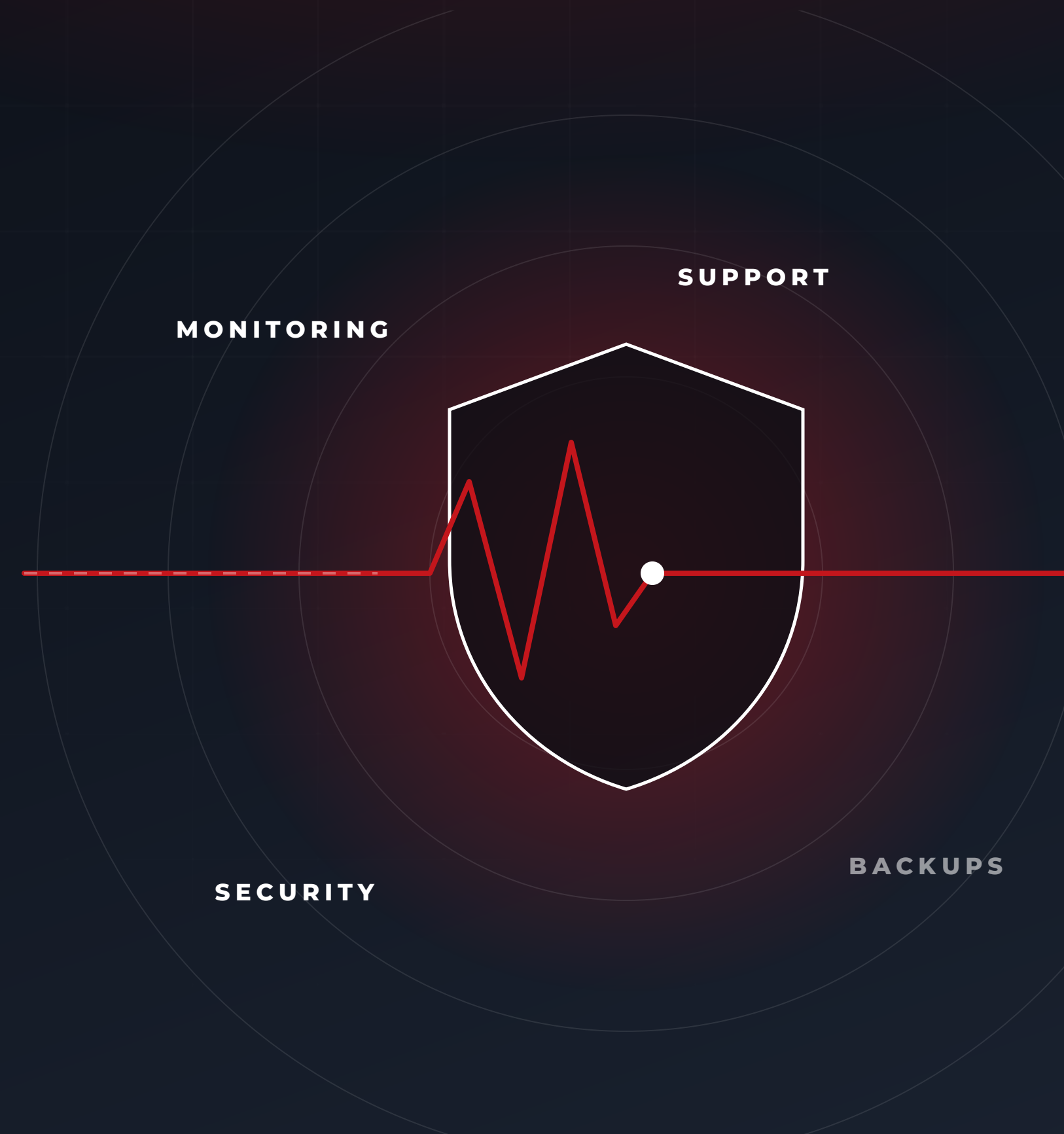
IT SOLUTIONS FOR BUSINESS · SINCE 2015

We run the IT of your company. **No surprises.**

Managed IT, networks and cybersecurity with response times in writing. Over 230 companies already trust us with their IT.

We do IT right.

DataRoad — IT Services and Consulting · dataroad.pt



PREMIUM MSP · SINCE 2015

The IT department of **more than 230 companies.**

Hotels, clinics, multinationals, law firms and public bodies trust DataRoad with their workstations, network, servers, Microsoft 365, backups and day-to-day cybersecurity. Headquartered in Alfragide, **support across the country.**

11

years keeping
IT running

232

companies supported
in Portugal

5.0/**5**

in Google reviews
52 public reviews

Top 5%

SME in Portugal
scoring.pt certification

IT BY IMPROVISATION

What does IT cost when it is only fixed after it breaks?

Without a contract, every problem starts from zero: finding someone to help, explaining everything again, waiting, paying by the hour. Meanwhile the team stops and the risks pile up in silence.

One hour of downtime can cost more than months of maintenance.



Lost time

Staff stuck waiting for a technician who does not yet know your system.



Backups that were never tested

You only find out they don't work on the day you need them.



Overdue updates

Unpatched systems are the most common entry point for attacks.



Unpredictable costs

Every intervention is a new invoice, with no way to budget.

Six reasons to choose DataRoad.

✓ **Guaranteed response**
Response times contracted in writing, by priority. You know what to expect before you sign.

✓ **Over 230 companies**
Hotels, clinics, multinationals and public bodies trust us with their IT.

✓ **Fixed, predictable cost**
Monthly fee, no surprise invoices or hours counted.

✓ **One team, all included**
IT, networks, cloud and security with a single point of accountability.

✓ **5.0 across 52 reviews**
Public Google reviews and Top 5% of SMEs (scoring.pt).

✓ **No lock-in**
Annual contract, with 60 days notice and no minimum commitment periods.

One fixed fee. **Your whole IT, delivered.**



Workstations and users

Computers, laptops, printers and daily support for the people who use them.



Servers and cloud

On-premises servers, virtualisation and cloud services, monitored and maintained.



Network, Wi-Fi and firewall

Switches, access points and perimeter security managed by the same team.



Microsoft 365 and email

Accounts, licences, email and collaboration — joiners, leavers and changes handled.



Backups

Verified backups and restore tests, depending on the plan.



Cybersecurity

Security updates, device protection and incident response.

Three plans. Matched to how critical your business is.

IT UNLIMITED

Essential

Reliable support, without complexity. From 10 workstations.

RESPONSE TIME

4 business hours

- ✓ Unlimited remote support, during business hours
- ✓ Network and device monitoring
- ✓ Periodic backup checks

On-site visits quoted separately.

IT UNLIMITED

Premium

For companies that want their IT fully delivered.

RESPONSE TIME

2 business hours

- ✓ **Unlimited on-site support**
- ✓ Monitoring of servers, network, storage and cloud
- ✓ Backups with quarterly restore tests
- ✓ Managed firewall and Microsoft 365
- ✓ Monthly executive report

IT UNLIMITED

Premium 365

For critical infrastructure: nights, weekends and holidays.

RESPONSE TIME

1 hour • 24/7

- ✓ Unlimited remote and on-site support, with contractual SLA
- ✓ Full 24/7 monitoring, incl. multi-site and VPN
- ✓ Backups tested monthly and continuity plan
- ✓ Managed SOC and incident response
- ✓ Quarterly strategic review

From cabling to Wi-Fi 7. **One point of accountability.**



Certified structured cabling

Design, installation, certification and labelling of every point. Full documentation is handed over with the project.



Enterprise Wi-Fi 6 and 7 wireless

Coverage planned room by room, centralised cloud management and guest networks isolated from operations.



Switching and network core

Layer 3 PoE switches, organised racks and redundant links, sized to grow.



Network security

Enterprise firewall and VLAN segmentation between production, teams, systems and guests.



Fibre optics and connectivity

Fibre links between buildings and racks, Starlink and redundant internet access.



CCTV video surveillance

IP cameras integrated into the same infrastructure, with continuous recording and controlled access.

We work with leading manufacturers such as **Ubiquiti UniFi** and **Cisco Meraki**.

Real projects. Real numbers.

56

Wi-Fi 7 access points

Serviços Sociais da Administração Pública — three buildings, in Évora, Aljubarrota and São Pedro do Sul, by public tender.

192

Structured network points

Clínica Mulher, Twin Towers (Sete Rios) — about 50 workstations, ready from day one.

30+55

Access points and CCTV cameras

Ouro Rossio Hotel — six floors with fully cloud-managed Wi-Fi and full video surveillance.

0

Days of operational downtime

Magnelusa — new, certified and documented network, installed in phases without stopping the business.

Who has already handed **their IT to DataRoad.**

MULTINATIONAL · USA

Reltio by SAP

Lisbon office

- Permanent IT Unlimited contract
- Apple, Dell and Cisco Meraki estate
- Network management and technical consulting

HOSPITALITY

Ouro Rossio Hotel

Restauradores, Lisbon

- IT Unlimited Premium 365
- 30 access points and 55 CCTV cameras
- Continuous monitoring and maintenance

HEALTHCARE

Clínica Mulher

Twin Towers, Sete Rios

- About 50 workstations
- Centralised server, network and backups
- Remote and on-site support

HEALTHCARE

Clínica Lambert

Corroios

- Full IT support
- Business network and wireless
- Chose DataRoad again for the new site

Don't take our word for it. Hear it from our clients.

★★★★★



We have worked with Dataroad for 2 years: 5-star service, always available and trustworthy.

CAROLINA MAGALHAES

★★★★★



A trustworthy company. They treat clients as partners, which is rare to see these days.

HUGO MARTINS

★★★★★



Their "IT Unlimited" support model offers great peace of mind, knowing expert help is always available.

ELTON TOBIN

★★★★★



Our trusted IT supplier in Portugal for the past four years. They are professional, reliable, and consistently deliver excellent support.

MICHAEL CARINHAS

TALK TO DATAROAD

Leave the IT **to us.**

Tell us what you need. We reply with a proposal tailored to your company.

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PHONE

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*Call to a Portuguese landline

WEBSITE

dataroad.pt

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