DATAROAD IT_

IT Unlimited.

Three plans. One fixed monthly fee. Choose the cover your operation needs: remote, on-site or non-stop. Managed cybersecurity is included in all of them.

DataRoad - IT Services and Consulting
We do IT right.

Essential

For companies with 10+ workstations that need remote and phone support.

from **395** €/month + VAT

- Unlimited remote and phone support, no counted hours
- Request portal with history and priorities
- Response times defined in the SLA
- Proactive monitoring with alerting
- Update and security patch management
- Managed cybersecurity: firewall, antivirus and MFA
- Monthly estate report
- Remote and phone support only; on-site visits quoted separately

Premium

For companies that want their IT fully handled.

from **750** €/month + VAT

- **Everything in Essential**
- Unlimited on-site assistance, travel included
- Full estate management: workstations, servers and network
- Managed network and Wi-Fi, always up-to-date inventory
- Managed backups and data protection
- Immediate response to critical incidents
- Dedicated account manager
- Managed security and antivirus management

RECOMMENDED

Premium 365

For operations that never stop: nights, weekends and public holidays.

from **1,200** €/month + VAT

- **Everything in Premium**
- 24/7 support, 365 days a year
- Nights, weekends and public holidays included
- 24/7 monitoring with alerting
- Regular alignment meetings
- Disaster Recovery plan and recovery tests
- Priority on projects and executive reports

Indicative prices: the final amount depends on scope, including network size, servers, printers, NAS, sites, critical systems and Apple devices. Essential calculated for 10 workstations. Annual contract with automatic renewal and no lock-in.

Side-by-side comparison

	Essential	Premium	Premium 365
Unlimited remote and phone support	✓	✓	✓
Proactive monitoring with alerting	✓	✓	✓
Managed cybersecurity: firewall, antivirus and MFA	✓	✓	✓
Monthly estate report	✓	✓	✓
Unlimited on-site assistance	–	✓	✓
Full estate, network and Wi-Fi management	–	✓	✓
Managed backups and data protection	–	✓	✓
Dedicated account manager	–	✓	✓
Nights, weekends and public holidays	–	–	✓
24/7 support and monitoring	–	–	✓
Disaster Recovery with recovery tests	–	–	✓
Alignment meetings and executive reports	–	–	✓

Why DataRoad

- 11 years in business and 232 clients, including embassies, hotels and clinics
- Top 5% SME (source: scoring.pt)
- More than 138 sites and 1321 managed devices
- In 11 years, never suffered a security incident
- Fixed monthly fee, no surprise invoices

Request a no-obligation proposal

More than 10 workstations · support contract · remote, on-site and phone support

Call +351 211 459 950 *

or email sales@dataroad.pt · *Call to a Portuguese landline

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